



## 7 Characteristics of Highly Effective Leaders

Learn to lead

(Adapted from INC.com article)

### Inspire Action

“Try to **paint a vision of the future that inspires** your people to do whatever it takes to get there. The best leaders also clear away the organizational roadblocks that constrain volunteers’ natural creativity and initiative, unleashing a tremendous amount of energy in the process.”



### Be Optimistic

“We all want to work with and for people who lift us up into the clouds instead of dragging us down into the mud. Make sure to **seek out the positives** in your people, helping them overcome their own feelings of self-doubt and spreading optimism throughout your organization.”

### Show Confidence

“Highly effective leaders know deep down inside that they and their team can accomplish anything they set their minds to. Failure is not an option. Tentative leaders make for tentative volunteers. **If you’re confident, your people will be too.**”

### Support Your Team

“For people to do their very best work, they need an organizational environment that supports them by **making it safe to take risks, to tell the truth, and to speak up ...** without being punished for doing so. Support your volunteers by creating this kind of environment, and it will facilitate their progress toward attaining your organization’s goals.”



### Have Integrity

“Research shows that the **top thing** that volunteers want from their leaders is integrity. **Be honest, fair, candid and forthright,** and treat everyone in the same way that you yourself would want to be treated.”

### Communicate

“In any organization, knowledge is power, and great leaders ensure that every volunteer, **from the very top to the very bottom of the org chart,** is provided with complete and up-to-date information about the organization’s goals, performance, successes and failures.”

### Be Decisive

“One of the most basic duties of any leader is to make decisions. Highly effective leaders aren’t afraid to **be decisive and make tough calls** quickly when circumstances require it. Once you have all the information you need to make an informed decision, then don’t hesitate--**MAKE IT.**”

Thank you for reading the Leadership Link. Look for the next issue on **Wednesday, December 14th**; Leadership Links will be delivered to your email on the second Wednesday of every-other month.

Need Help?

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